

Arjun Menon

Senior Backend Engineer

Bengaluru, Karnataka · [Phone] · [Email] · [Website or LinkedIn]

PROFESSIONAL SUMMARY

Backend engineer with six years building payment and ledger services in Java and Go for high-volume fintech products. Owns services end to end, from schema design to on-call, and cares about latency, idempotency and clean incident reviews. Mentors junior engineers and writes design documents that product and compliance teams can follow.

SKILLS

Java Spring Boot · Go · PostgreSQL · Kafka · Redis · Kubernetes · AWS · System design · Observability

EXPERIENCE

Senior Software Engineer, Payments — Series-C digital payments company, Bengaluru

3 years · current

- Redesigned the refund service in Go with idempotent retries, cutting duplicate refunds to near zero across roughly two million monthly transactions.
- Led migration of the settlement ledger from a monolith to three Kafka-backed services with no customer-facing downtime during cutover.
- Brought p99 latency on the payment-status API down from 900 ms to 180 ms through Redis caching and query tuning.
- Mentor four engineers through weekly design reviews and run the blameless postmortem process for the payments squad.

Software Engineer — Mid-size B2B SaaS company, Kochi

3 years

- Built invoicing and subscription modules in Spring Boot serving around 800 business customers across India and the Gulf.
- Introduced structured logging and dashboards that shortened average incident diagnosis from hours to about twenty minutes.
- Automated GST-compliant invoice generation, removing a manual month-end task that took the finance team two full days.
- Set up the first Kubernetes staging cluster and wrote the runbook the team still uses for deployments.

EDUCATION

B.Tech Computer Science and Engineering — Government engineering college,

Thiruvananthapuram

First class with distinction

CERTIFICATIONS AND REGISTRATIONS

- Certified Kubernetes Application Developer (CKAD)
- AWS Certified Solutions Architect – Associate

PROJECTS

- Open-source rate limiter — Go library for token-bucket limits, adopted by two internal teams and maintained on a public repo

LANGUAGES

English · Malayalam · Hindi · Kannada